

**Welcome dear guest!**

**Thank you for spending your holidays at the Waldhotel. Please read the following information to get the details for a pleasant stay in our atmosphere:**

#### **Items and services**

Our all-inclusive daily rates include the following: accommodation, copious Waldhotel breakfast buffet, 5-course-dinner (if you booked half board), teatime, free use of our wellness area ‚Aqua Silva‘, taxes, VAT and parking lot in front of the hotel. Internet corner at the reception is for free. No reduction is made for facilities that are not used.

#### **Furnishing**

All our rooms are equipped with hair-dryer, bathrobe, thongs, safe, telephone, Wireless LAN (also in the public area from the hotel), minibar, cosmetic box, radio and tv. If we have the possibility we will consider your room-preferences with bath or shower as well as balcony.

#### **‚Aqua Silva‘**

During your stay you have free use of our sauna and bath area ‚Aqua Silva‘ (700 m<sup>2</sup>) with swimming pool, Kelo sauna, sanarium, steambath, vigorouscorner, herbbath, footbath, kneippgrotto, icewell, relaxation room and health centre.

#### **Arrival / departure**

Check-in time for your room is 4.00 p.m. If you arrive earlier, we provide a salon to change, so you already can enjoy your first day. We kindly ask you to leave your room until 11.00 a.m. We offer a storage room for your luggage.

#### **Massage and cosmetic**

If you wish a massage or a cosmetic treatment during your stay, please make a pre-reservation. Thank you!

#### **Deposit**

If we request in the reservation form a deposit for the arrangement, we ask you to transfer the correspondent amount until 30 days before your arrival day into our bank account at the Graubündner Kantonalbank (SWIFT Code GRKBCH2270A - IBAN Nr. CH 8800 7742 1033 3149 000), thank you!

#### **Cancellation**

A fee of maximum 3 nights (depending on duration of the stay) will be charged for cancellations made less than 30 days prior to the date of arrival. The same terms apply for late arrivals or early departures.

#### **Pick up service**

If you are travelling by train, please let us know your arrival time and our driver will welcome you at the station.

#### **Hiking-pass, Ski-pass, Rent-a-ski / Ski school**

We will print your ski and hiking pass at our reception, inform you about the ski school and arrange private lessons by a qualified instructor. Telephone ski school ++41 (0)81 378 75 00. If you want to hire skis or ski-equipment, our driver will take you to Carmenna Sport near the valley station. Waldhotel guests will get 15 % reduction on rents. Or reserve your winter sport equipment directly by Carmenna Sport: ++41 (0)81 377 12 05.



**Have a good time at the Waldhotel and in Arosa!**